

Captioning for television programming has improved only slightly in past year. Nationally televised programming and news provide captioning for all but very late night. Magically captioning stops at/about midnight. Several networks consistently fail to provide captions for their films: Hallmark, ABC Family Channel, Discovery Channel, and PAX-TV. Captioning is available only sometimes. Viewers never know what to expect.

Regarding quality of captioning services, some of the network news CNN, Good Morning America, and Today provide captioning, but poor quality. The real-time captioners are careless and make numerous errors during show broadcast time. Captioning providers should enforce high quality captioning, not just any old captioning. Deaf and hard of hearing consumers want to be able to read and understand message/information. Higher standards of captioning should be emphasized. Thank you.